

City of North Tonawanda Community Power Electricity Supply Program in Our City

What is CCA?

Community Choice Aggregation (CCA), is a state enabled program, which offers residents and small businesses the opportunity to receive more attractive electricity supply terms through the bargaining power of aggregation (group purchasing).

What is the Municipality's Role?

The City enabled CCA through a local law and selected a program administrator.

Who is the CCA Administrator?

Joule Community Power, a division of Joule Assets, who has been authorized by the state to administer CCA programs in New York.

Does this program replace my utility company?

No, National Grid will still be responsible for billing and responding to power outages.

Can I participate if I already have rooftop solar or community solar or hydro?

Yes, you can participate!

How will my bill look?

You will still receive one bill from National Grid, but the supply section of your bill will show the name of the alternative supplier/CCA Administrator.

What is Opt-Out Enrollment?

Opt-out enrollment means that you will automatically be enrolled to participate in the CCA program unless you are already receiving supply service from an alternative supplier, have a block on your account, or take action to opt-out of the program. There is no fee or penalty for opting out. Not sure if you'll be automatically enrolled? Contact us!

Learn More:

(888) 985-2211 or solutions@joulecommunitypower.com
www.joulecommunitypower.com/northtonawandacity

To find out about upcoming public info sessions or to watch previously recorded meetings visit: www.joulecommunitypower.com/events

